



Terms and Conditions of Sale

Placing your order. All sections of the order form must be completed by an authorised person representing the organisation placing the order on Seedsticks Pty Ltd. An invoice will be raised on receipt of your order due for payment 30 days from the despatch date.

Receiving your order. All orders are packed to our highest quality control standards and every effort has been made to ensure product reaches you in good condition. If this is not the case or your order has not been received within 5 days of placing your order, please contact us by phone or email so we can assist. In the case of receiving product that has been damaged during transit please photograph and forward to **sales@seedsticks.com.au** and we will arrange replacement product to be despatched to you and the damage product collected at no additional expense.

Returns and cancellations. Cancellation of your order can be made prior to despatch in writing by fax or email.

Product guarantee. Prior to use, store in dry cool place. Whilst every effort has been made to explain planting and growing instructions to maximise germination results there are many variables to consider when planting seeds. We are supplying quality, fresh and viable seeds in the packs you are purchasing for your activ ity however should be dissatisfied with the quality and performance of our product please contact us for a replacement pack.

Seedsticks Pty Ltd Privacy Policy Statement. Seedsticks Pty Ltd is bound by the Privacy Act 1988 and the National Privacy Principles set out in the Act. Under the Privacy Act, information provided to us, including name and address and contact details, can be used by Seedsticks Pty Ltd as part of administering campaigns and other initiatives. We will not disclose your information to any other commercial users of information. You have a right of access to this information and may request us to review, update or remove this information at any time.

Our contact details

Mail: PO Box 116 Lilydale, 3140

Phone: 03 9737 6929 Fax: 03 9737 6803

Email: sales@seedsticks.com.au